



Maribyrnong City Council



Emergency Information Sheet

Emergency Services Helping our Communities



In the event of an emergency dial 000

Request POLICE, FIRE or AMBULANCE in English

If you need an interpreter say your language in English and 'Interpreter'

There will be a short wait – DO NOT HANG UP

An interpreter will then ask you questions about your emergency

During your phone call your answers will be given to the appropriate emergency service

Listen to the questions carefully and answer as best you can

Speak slowly, clearly and loudly. Stay calm.

The first thing you will be asked before anything else is:

WHERE is your emergency?

WHAT is your nearest street corner?

WHAT has happened?

Be prepared to give a CALL BACK NUMBER



POLICE

WHEN TO CALL:

- Someone's safety is in danger
- Car accident
- A suspected offence is in progress

DURING AN EMERGENCY:

- Do not interfere with a crime
- Write down relevant details

AMBULANCE

WHEN TO CALL:

- Severe chest/abdominal pain
- Unconscious person
- Severe breathing problems
- Fall, injury or accident

DURING AN EMERGENCY:

- Check for dangers
- Reassure the patient
- Do not give food or drink
- Tell ambulance officers everything

Please contact Maribyrnong Council for a free copy of this important safety information in your language.

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請聯絡Maribyrnong市政府，免費索取一份此重要安全資訊的此種語言版本

Yüጅpë Kanthol de pan de Maribyrnong bë yin yiën athöör thiekic de gël lëk yin nëye thoñë.

Παρακαλούμε να επικοινωνήσετε με το Δήμο Maribyrnong για ένα δωρεάν φυλλάδιο για αυτές τις σημαντικές πληροφορίες ασφαλείας σ' αυτή τη γλώσσα.

Per avere una copia gratuita di queste importanti informazioni sulla sicurezza in questa lingua, sei pregato di contattare il Comune di Maribyrnong.

Wegereye ubutegetsi bw'agace ka Maribyrnong, urashobora kuronka ku buntu izi nsiguro zihambaye zerekeye umutekano zanditse muri uru rurimi.

Ве молиме јавете се на Maribyrnong Council за бесплатен примерок од оваа брошура со важни информации за безбедноста на македонски јазик

Fadlan la xiriir Golaha Degmada Maribyrnong si aad u hesho koobiga macluumaadka amaanka ee luqadadaada ku qoran.

الرجاء الاتصال بمجلس مدينة ماربيرونونق للحصول على نسخة مجانية من معلومات الطوارئ بهذه اللغة.

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Xin vui lòng liên lạc Hội Đồng Thành Phố Maribyrnong để được một bản tài liệu quan trọng này về sự an toàn, bằng ngôn ngữ này.

FIRE

WHEN TO CALL:

- See fire or smoke
- Smoke alarm operates
- Smell smoke in or around a building

DURING AN EMERGENCY:

- Check for dangers
- Always have fire extinguishers and blankets to hand
- Have a home fire escape plan

****Always have a working smoke alarm****

SES

****CALL 132 500****

WHEN TO CALL:

- Tree collapse
- Roof damage
- Rising floodwaters

DURING AN EMERGENCY:

- Check for dangers
- Pass on as much information as possible

My house number is: _____

My street name is: _____

My suburb is: _____

My phone number is: _____