

Issue 31:

Wednesday 15 February



Maribyrnong Flood Recovery Community Newsletter

Community Recovery Committee (CRC) nominations open

A CRC was endorsed last week to support the recovery efforts post the 2022 Maribyrnong River flood event.

It will consist of a majority of community members, for a term of 18 months, who will provide guidance, support, and advice on what recovery will look like for their local community.

Expressions of interest (EOI) for nominations are open, and close at 5pm, Friday 24 February.

The Terms of Reference document and EOI form are available online at: **[Maribyrnong.vic.gov.au/flood](https://maribyrnong.vic.gov.au/flood)**

How to complete an EOI

Completed hard copy EOI forms can be sent to Council:

- via the postage paid envelope provided with last week's newsletter
- via email to **floodrecovery@maribyrnong.vic.gov.au**
- in-person to Maribyrnong Community Centre, located at 9 Randall Street, Maribyrnong

Applications can also be completed online. For more information, visit **[Maribyrnong.vic.gov.au/flood](https://maribyrnong.vic.gov.au/flood)**

Flood support for school students

Through the Victorian Government's Health and Education Recovery Fund, families of school students or school students who are living independently who have been impacted by the recent floods can apply for support to replace school-related items that were lost or damaged in the floods. This includes items such as uniforms, laptops, internet dongles and stationery, and is up to the value of \$1,200.

For more information and to apply, visit **vic.gov.au/flood-support-application-form**

Flood relief grant for youth-led flood recovery activities

In recognition of the recent Victorian floods and their impacts on young people, the Youth Affairs Council of Victoria (YACVic), in partnership with the Victorian Government, announced funding for local youth-led flood recovery activities.

Maribyrnong City Council has been successful in receiving a grant to support a project with local young people who have been impacted by the October 2022 Maribyrnong River Flood event.

More information about the project will be made available in due course at **[Maribyrnong.vic.gov.au/flood](https://maribyrnong.vic.gov.au/flood)**

Melbourne Water Maribyrnong River Flood Review

Melbourne Water are conducting a review into the October 2022 Maribyrnong River flood, and residents are invited to make a submission and contribute.

Submissions close 17 March, 2023.

Drop-in style information sessions are being held for residents to learn more, ask questions about the Maribyrnong River Flood Review and share their experience in-person.

There will be opportunities for one-on-one conversations with Melbourne Water, Council, VICSES, Emergency Recovery Victoria and Red Cross. You can ask questions you may have on a range of flood-related topics. There will be no formal presentations.

A Maribyrnong information session is being held on Tuesday 21 February from 6.30-8.30pm at the Maribyrnong Community Centre, located at 9 Randall Street, Maribyrnong.

For more information, visit **yoursay.melbournewater.com.au/maribyrnong-river-flood-review**

For any flood related questions or enquiries, email **floodrecovery@maribyrnong.vic.gov.au**
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Support and insurance advice

The Western Emergency Relief Network (WERN) has established an Insurance Advisory Sub-Committee which includes several industry experts who can provide guidance and support to impacted residents with insurance claims, in line with the Insurance Council of Australia Guidelines. For more information, visit wern.org or email administration@wern.org

Reminders

Resources for parents and caregivers

The Australian Red Cross website has a number of resources for parents and caregivers and for children and young people after an emergency: redcross.org.au/emergencies/resources

Registered builders and plumbers

Flood impacted residents are being advised to ensure they check the legitimacy of builders and/or plumbers undertaking repair and rebuilding works on their homes that were damaged during the flood.

To check, visit vba.vic.gov.au/check

Moonee Valley Transfer Station

The timeframe for the free disposal of flood damaged personal items and waste has been extended, and the closest station is the Moonee Valley Transfer Station.

To dispose of waste at the Station, you will need to show identification which includes your Maribyrnong address. You can dispose of flood damaged items until 2 March 2023.

Flood Recovery Clean Up Program

Impacted residents can still access support by calling the Flood Recovery Hotline on 1800 560 760 who can help with:

- a range of clean-up services
- finding somewhere to stay
- financial, mental health and other support.

The hotline is open from 7:30am to 7:30pm daily. Call and press 9 for an interpreter.

Residents can also register their property for a free all-hazards structural assessment if it has been affected by the 2022 October floods by calling 1800 560 760 or online at vic.gov.au/register-structuralassessment-october-2022-floods

Need help contacting us?

The following services are all free.

Deaf, speech or hearing impaired

Contact Council through the National Relay Service using one of the methods below. Once you are connected ask for 9688 0200.

TTY users: 133 677

Speak and Listen: 1300 555 727 (speech to speech users)

Internet Relay users:

relayservice.gov.au

Interpreting Services

The free Telephone Interpreting Service is available by calling 131 450, and ask the service operator to contact Maribyrnong City Council on 9688 0200.

Translations

Nếu cần được trợ giúp để hiểu thông tin này, quý vị hãy gọi dịch vụ thông dịch trên điện thoại theo số 131 450 và yêu cầu gặp thông dịch viên.

A 如果您需要协助理解这一信息，请致电 131 450 联系电话口译服务，要求使用一名口译员。

यिद आपको यह जानकारी समझने में सहायता की आवश्यकता है, तो टेलीफोन १३१ ४५० भाँदिया सेवा को १३१ ४५० पर कॉल कर और १३१ ४५० भाँदिए के दलए पूछ। এই তথ্যইন্দ ব াঝার জন িযদ বকানন্ ারকম সহায়তার নয়াজন্ হয়, তােহন েেবদন ান্ িবাভাষী পদরনষ ানক ১৩১ ৪৫০ বনর েক কন্ এ াং একজন্ িবাভাষীর জন অন্ুনরাধ কন্।

Se hai bisogno di assistenza per capire queste informazioni, chiama il servizio d'interpretariato telefonico al numero 131 450 e chiedi di un interprete.

Εάν χρειάζεστε βοήθεια για να κατανοήσετε αυτές τις πληροφορίες, καλέστε την τηλεφωνική υπηρεσία διερμηνέων στο 131 450 και ζητήστε διερμηνή


For any flood related questions or enquiries, email floodrecovery@maribyrnong.vic.gov.au
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General updates

Domestic waste	We have reverted to the pre-flood collection schedule.	maribyrnong.vic.gov.au/waste
Lost or damaged domestic bins	If your bin has been lost or damaged, please contact us to arrange a new one.	Call Customer Service on 9688 0200
Silt, soil and mud from front and backyards	Where possible, disposal should also be arranged through private insurance or by a private contractor. If this is not possible, place the material on the road/curb at the front of your property for Council to collect.	For more information, visit maribyrnong.vic.gov.au/waste
Recreation Reserves	There are a range of recreation reserves and facilities that have been restored and are open to the community.	Maribyrnong.vic.gov.au/flood
Rate rebate applications	Council is waiving the 2022/23 waste charge for flood impacted properties. Flood affected ratepayers may also qualify for a 50% rebate on the second rates instalment.	For the most up to date information and to access application forms, visit maribyrnong.vic.gov.au/flood
Community Newsletter	Community Newsletters are delivered weekly on Wednesday's in-person to impacted residents and digitally. 	Subscribe to receive this newsletter digitally by scanning QR code or visiting http://eepurl.com/idmpPT
Hard waste collections	Hard waste collections continue to take place by request. Email us your name, address and phone number.	floodrecovery@maribyrnong.vic.gov.au
Building waste	The disposal of building waste is the responsibility of the homeowner. If you are using a skip bin, your provider will need to submit an application for a permit, at no cost. Please continue to separate liquids such as paints and oils from other hard waste.	Submit application online at maribyrnong.vic.gov.au/skip-bin-permit
Building and Planning permits	Council has waived the planning permit application fees for all flood impacted residents, organisations and businesses. Any building works may also require a building permit prior to beginning, which is issued by appointment of a private building surveyor. Council's Building Services team can provide advice on the process, including what building works will trigger a building permit and how to engage building surveyor.	maribyrnong.vic.gov.au/building-planning Reach out to us at floodrecovery@maribyrnong.vic.gov.au or by calling 9688 0200 for more information.

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Ongoing support

Greater Western Water	One off \$600 rebate for homes or businesses flooded above floor level	Call 13 44 99	www.com.au
Flood Recovery Hotline	Flood affected residents can call the hotline to register for clean-up services, financial support, mental health and wellbeing support, and more.	1800 560 760 7.30am-7.30pm	vic.gov.au/emergency-recovery-victoria
Services Australia	A lump sum of \$1,000 per adult and \$400 for each child younger than 16 for those impacted by the floods.	180 22 661	Payments can be claimed via your MyGov account
Legal Help	Legal support for flood impacted residents is available through Disaster Legal Help Victoria.	1800 113 432 8am-6pm	disasterlegalhelp.org.au
Sporting and Recreational Clubs	One off \$5,000 grant available for not-for-profit and community sport and active recreation organisations impacted by the flood.	1800 560 760 7.30am-7.30pm	business.vic.gov.au
Tenants and Landlords	Tenants and landlords have certain rights and responsibilities in relation to rental properties that may have been damaged in the flood event.	1800 560 760 7.30am-7.30pm	consumer.vic.gov.au
Businesses	Businesses directly impacted by the flood can access a one-off grant of \$5,000 to cover immediate expenses.	13 22 15	business.vic.gov.au
Council flood support	Contact Council for any flood related enquiries, including household bin replacement, hard waste, and information about rate rebates.	9688 0200	floodrecovery@maribyrnong.vic.gov.au
Family Violence Support	<u>Safe Steps Family Violence Response Centre</u> : call 1800 015 188, 24 hours, 7 days a week or visit safesteps.org.au <u>1800 RESPECT</u> : call 1800 737 732, 24 hours or visit 1800respect.org.au	<u>MensLine Australia</u> : call 1300 789 978 or visit mensline.org.au <u>GenWest</u> : call 1800 436 937, email info@genwest.org.au or visit genwest.org.au <u>InTouch Multicultural Centre Against Family Violence</u> : Call 1800 755 988 or visit intouch.org.au	

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