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# Message from the Mayor and CEO

The Annual Budget 2021-2022 has been developed to meet the needs of local residents and businesses recognising the ongoing impacts of the COVID pandemic on our community.

We know 2020 was a tough year and that the impacts of the pandemic continue to be felt. This is why economic and community recovery is high on our agenda, as is delivering the services and facilities that are important to you.

We have endeavored to deliver a budget that is responsible and balanced, provides a strong capital program and is responsive to the growing needs of our community.

This has been no easy task – especially given the decision last year to implement a zero rates increase, divert \$11 million dollars to COVID relief and a seven million dollar shortfall in service fees.

We've also heard through feedback on the Council Plan that our community wants better roads and footpaths and more trees, facilities, amenities, and services – especially for the young, aged and disadvantaged.

We want you to know that we have heard you. The challenge for us has been how we deliver more and better facilities and services you are asking for on a finite income while at the same time some in our community are calling for reduced spending to lower rates.

Preparing the Annual Budget is an essential part of any Local Government and it's a complicated balancing act – weighing up all the demands for services and how they will be paid for, while meeting legal and policy requirements and ratepayer expectations.

We understand we will not have been able to please everyone but we have worked diligently to meet the needs of the community while keeping rates at a reasonable level.

Cr Michael Clarke Mayor of the City of Maribyrnong Stephen Wall CEO of Maribyrnong City Council

# **Budget overview**

This year, following adoption of the Local Government Act 2020, the Proposed Budget forecasts four years of spending aligning with the Council Plan 2021-2025.

### Budget features and highlights

In the first year, 2021-2022, Council has budgeted to spend \$174 million to support ongoing delivery of services to the Maribyrnong community.

Services are outlined on the following pages.

### Delivery of capital projects

- \$12.472 million for parks, open space and streetscapes in capital and improvement works including the planting of trees in streets, boulevards, and parks across the City
- \$9.088 million to improve Council-owned roads across the City
- \$6.650 million to build and improve footpath and cycle ways
- \$7.413 million for recreational, leisure and community facilities
- \$955,000 for off street carparks and other infrastructure
- \$1.25 million in waste management
- \$235,000 for Park Infrastructure Maintenance
- \$5.5 million in City Amenity
- \$2.7 million in Environmental Services
- \$3.3 million in Road Maintenance
- \$515,000 for drainage maintenance
- \$250,000 in Line Marking

### Meeting the budget challenges

The Proposed Budget meets the challenges of maintaining ageing infrastructure while investing in new infrastructure to meet the needs of our growing population.

### Budget and Council Plan - a sustainable future

Council's Annual Budget invests in a vision for an inclusive, flourishing, progressive city that cares for both its residents and its environment as outlined in our Council Plan 2021-25.

The Council Plan Actions for the financial year 2021/22 are aligned to the Proposed Annual Budget with 65 actions proposed to make up the Annual Council Plan Implementation Plan 2021-22 (year 1 of the Council Plan 2021-25). Of the 65 actions, 7 are considered major initiatives.

Major initiatives are significant initiatives Council has identified as priorities as they generate significant benefit to the community, directly contribute to the achievement of the Council Plan and have a major focus in the budget.

### The proposed major initiatives for 2021-22 include:

#### Strategic objective 1: Safe climate and healthy environment

- Develop and implement the adopted Climate Emergency Action Plan (Years 1 4)
- Deliver actions under the Zero Waste Strategy 2019- 2030 (Short/Med term actions)

#### Strategic objective 2: Liveable neighborhoods

• Implement Maribyrnong Bicycle Strategy (years 1-4)

#### Strategic objective 3: A place for all

 Continue to implement strategies to respond to family violence and promote gender equality through the Towards Gender Equity 2030 Strategy

#### Strategic objective 4: Future focused

- Develop and implement a smart cities framework to make the best use of technologies for our community
- Single Customer View experience enabling digital delivery of services to our customers

#### Strategic objective 5: Ethical leadership

• Implement the Reconciliation Action Plan (RAP)

Each quarter, the progress of the 65 Council Plan actions is monitored and reported to Council and then the community via our website. End of year achievements are included within the Annual Report.

# **Summary of Capital Works and Asset Improvements**

Capital & Improvement Works Program	Project Cost	,	Asset Expe	nditure Typ	es			Summary of	Funding	Sources		
For The Year Ending 30 June 2022	2021/22 \$'000	New \$'000	Renewal \$'000	Upgrade \$'000	Expansion \$'000	Grants \$'000	Contributions \$'000	Borrowings \$'000	Asset Sales \$'000	Open Space Reserve \$'000	Major Project & Other Reserves	Council Cash \$'000
Draporty												
Property - Land	2,150			2,150							528	1,622
- Lanu - Buildings	10,075	4,423	3,584	2,130	-	308	-	<u> </u>	-	-	3,420	6,347
Total property	12,225	4,423	3,584	4,218	-	308	-	-			3,948	7,969
Plant and equipment	12,225	7,723	3,304	4,210		300	_				3,740	1,707
- Computers and telecommunications	2,256	1,284	972	_	_	_	_		_		1,284	972
- Library books	860	-	860	_	_	_	-		_	_	- 1,201	860
- Plant, machinery and equipment	1,800	-	1,800	-	-	-	-		500	-	-	1,300
Total plant and equipment	4,916	1,284	3,632	-	-	-	-	-	500	-	1,284	3,132
Infrastructure	,											,
- Roads	9,088	31	7,307	1,750	-	958	200	-	-	-	850	7,080
- Bridges	150	150	-	-	-	-	-	-	-	-	150	-
- Footpath and cycleways	6,650	3,617	458	2,575	-	2,767	-	-	-	-	2,305	1,578
- Drainage	1,361	375	986	-	-	-	-	-	-	-	100	1,261
- Recreational, leisure and community facilities	7,413	3,197	1,337	2,879	-	3,550	-	-	-	-	1,699	2,164
- Parks, open space and streetscapes	12,472	6,669	1,582	4,221	-	1,950	-	-	-	1,167	5,169	4,186
- Waste management	1,255	1,050	125	80	-	300	-	-	-	-	-	955
- Offstreet carparks	80	-	80	-	-	-	-	=	-	-	80	-
- Other infrastructure	875	800	-	75	-	-	-	-	-	-	-	875
Total - infrastructure	39,344	15,889	11,875	11,580	-	9,525	200	-	-	1,167	10,353	18,099
Total - capital works	56,485	21,596	19,091	15,798	-	9,833	200	-	500	1,167	15,585	29,200

# Directorates, Services and Staff

Council has 3 Directorates with 16 Departments and 60 Services in total. There are 523.00 equivalent full time (EFT) staff.

Directorate	Dept.	Service	Eft	% Eft
Office of the Chief Executive: not a directorate, but includes Major Projects and Strategic Relationships department and service.	1	1	5	.96%
Community Services: Focuses on the population's wellbeing and activity, with particular attention to individuals and communities with special needs or defined by particular demographic characteristics.	4	15	129.71	24.61%
Infrastructure Services: Responsible for managing and maintaining the city's built and natural environments in the public domain.	5	24	266.44	50.94%
Corporate Services: Provides internal services to ensure a well- managed, financially sustainable, reputable and accountable Organisation. Also supports the elected Council and its decision making role.	6	20	121.85	23.49%
Total	16	60	523.00	

## Budget summary by directorate

Directorate	\$ Total Employee Costs	\$ Other cost	\$ Total Expenditure	\$ Total Income	\$ Net
Office of the Chief Executive	\$949,946	\$654,818	\$1,604,764	\$250,000	\$1,354,764
Community Services	\$15,579,266	\$6,252,792	\$21,832,058	\$4,605,673	\$17,226,385
Infrastructure Services	\$26,148,411	\$36,258,346	\$62,406,757	\$27,143,463	\$35,263,294
Corporate Services	\$15,430,688	\$16,162,723	\$31,593,411	\$114,638,154	-\$83,044,743
Total	\$58,108,311	\$59,328,679	\$117,436,990	\$146,637,290	-\$29,200,300

Note: Office of CEO Cost gets allocated to Governance and Major Projects and Strategic Relationship service.

# **Services by Directorate**

Community Services	Infrastructure Services	Corporate Services
Arts, Community Learning & Libraries - Arts & Culture - Library Services  Community Development, Positive Ageing & Inclusion	<ul> <li>Engineering Services</li> <li>Civil Design &amp; Drainage</li> <li>Development Engineering</li> <li>Transport Planning</li> </ul> Operations & Maintenance	Finance - Financial Accounting - Funding Management - Payroll - Revenue Services (Rates)
<ul> <li>Community Support</li> <li>Community Centres</li> <li>Community Development</li> <li>Diversity &amp; Inclusion</li> <li>Positive Ageing</li> </ul>	<ul> <li>Arboriculture</li> <li>Asset Protection</li> <li>City Amenity</li> <li>Civil Works</li> <li>Facilities Management &amp; Maintenance</li> </ul>	<ul> <li>Governance &amp; Commercial Services</li> <li>Strategic Procurement and Risk Management</li> <li>Governance</li> <li>Property Management</li> </ul>
Community Services & Social Infrastructure Planning - Early Years - Health and Wellbeing	- Parks and Open Space Assets & Capital	Information Technology Services - Information Management - Information Technology
<ul> <li>Health and Wellbeing         Development     </li> <li>MCH &amp; Immunisation</li> <li>Social Policy &amp; Social         Infrastructure Planning     </li> <li>Strategic Project Management</li> <li>Youth Services</li> </ul>	<ul> <li>Asset Management</li> <li>Capital Projects Delivery</li> <li>Environmental Service</li> <li>Fleet Management</li> <li>Waste Management</li> </ul>	People and Capability - Capability and Innovation - Corporate Planning & Performance - Health, Safety & Wellbeing - Human Resources
City Futures - Activation & Festivals - Economic Development	<ul> <li>Recreation and Open Space</li> <li>Maribyrnong Aquatic         <ul> <li>Centers</li> </ul> </li> <li>Open Space Planning</li> <li>Sports &amp; Recreation</li> </ul>	Customer Engagement - Community Engagement & Advocacy - Customer Services and
	Regulatory Services - Animal Management - Building Services - Compliance - Emergency Management - Environmental Health - Local Laws - Parking	Civic Facilities - Media & Communications  City Places - Active Transport Planning - City Design - City Planning - Strategic Planning

Note: Major Projects and Strategic Relationships reports to the Office of the CEO and sits outside of this structure.

## **Community Services**

Community Services focuses on the population's wellbeing and activity, with particular attention to individuals and communities with special needs or defined by particular demographic characteristics.

With 4 departments, 15 services and 129.71 budgeted EFT, Community Services comprise 24.61% of the workforce.

Community Services Departments	EFT*	Proportion of the Directorate		
City Futures	9.20	7.09%		
Arts Community Learning and Libraries	34.58		26.66%	
Community Development Positive Ageing and Inclusion	34.46		26.57%	)
Community Services and Social Infrastructure Planning	51.47			39.68%
Total	129.71			

## **Budget Summary: Community Services Departments**

Department	\$ Staffing Cost	\$ Other Costs	\$ Total Expenditure	\$ Total Income	\$ Net
Arts, Community Learning and Libraries	\$3,746,928	\$2,020,588	\$5,767,516	\$936,798	\$4,830,718
Community Development, Positive Ageing and Inclusion	\$3,780,181	\$1,581,080	\$5,361,261	\$1,683,820	\$3,677,441
Community Services and Social Infrastructure Planning	\$6,979,400	\$1,027,087	\$8,006,487	\$1,862,202	\$6,144,285
City Futures	\$1,072,757	\$1,624,037	\$2,696,794	\$122,853	\$2,573,941
Community Services Directorate Total	\$15,579,266	\$6,252,792	\$21,832,058	\$4,605,673	\$17,226,385

Department	Services	Sta	\$ affing costs	\$ Other costs (e.g. materials etc.)	\$ Total Expenditure
Arts, Community Learning and Libraries	Arts & Culture	\$	394,161	\$ 1,004,775	\$ 1,398,936
Delivers a range of arts, learning and community participation programs from Council's centres and libraries.	Library Services	\$	3,352,767	\$ 1,015,813	\$ 4,368,580
	Community Centres	\$	1,190,441	\$ 336,365	\$ 1,526,806
Community Development, Positive Ageing and Inclusion	Community Development	\$	677,305	\$ 317,644	\$ 994,949
Delivers services to older people, people with disability and carers as well as programs and advocacy relating to diverse communities.	Community Support	\$	539,126	\$ 732,798	\$ 1,271,924
	Diversity and Inclusion	\$	317,550	\$ 117,600	\$ 435,150
	Positive Ageing	\$	1,055,759	\$ 76,673	\$ 1,132,432
	Early Years	\$	1,013,906	\$ 99,040	\$ 1,112,946
Community Services and Social	Health & Wellbeing Development	\$	547,897	\$ 111,000	\$ 658,897
Infrastructure Planning Delivers services to families,	Maternal Child Health and Immunisation	\$	3,301,202	\$ 290,950	\$ 3,592,152
children and young people, manages community infrastructure projects and conducts social	Social Policy and Social Infrastructure Planning	\$	616,199	\$ 260,199	\$ 876,398
research.	Strategic Project Management	\$	411,272	\$ 32,000	\$ 443,272
	Youth Services	\$	1,088,924	\$ 233,898	\$ 1,322,822
City Futures Responsible for Council's strategic	Activation and Festivals	\$	414,530	\$ 1,146,237	\$ 1,560,767
planning and policy. Supports businesses across the city and festival, visitation and smart city initiatives.	Economic Development	\$	658,227	\$ 477,800	\$ 1,136,027

### **Infrastructure Services**

Infrastructure Services is responsible for managing and maintaining the city's built and natural environments in the public domain.

With 5 departments, 24 services and 266.44 budgeted EFT, Infrastructure Services comprise 50.94% of the workforce.

Infrastructure Services Departments	EFT	Proportion of the Directorate				
Engineering Services	13.05	4.90%				
Strategic Asset Management	38.72	1	4.53%			
Regulatory Services	61.76			23.18%		
Recreation and Open Space	65.31		24.51%			
Operations and Maintenance	87.60					32.88%
Total	266.44					

## **Budget Summary: Infrastructure Services Departments**

Department	\$ Staffing Cost	\$ Other Costs	\$ Total Expenditure	\$ Total Income	\$ Net
Engineering Services	\$1,128,745	\$159,905	\$1,288,650	\$307,386	\$981,264
Operations and Maintenance	\$9,180,297	\$13,594,218	\$22,774,515	\$606,250	\$22,168,265
Recreation and Open Space	\$6,231,546	\$1,880,461	\$8,112,007	\$5,655,501	\$2,456,506
Regulatory Services	\$7,198,518	\$7,777,805	\$14,976,323	\$17,570,900	-\$2,594,577
Strategic Asset Management	\$2,409,305	\$12,845,957	\$15,255,262	\$3,003,426	\$12,251,836
Infrastructure Services Directorate Total	\$26,148,411	\$36,258,346	\$62,406,757	\$27,143,463	\$35,263,294

Departments	Services	Sta	\$ ffing costs	\$ ner costs (e.g. aterials)	\$ Total Expenditure
Engineering Services	Civil Design and Drainage	\$	200,037	\$ 50,150	\$ 250,187
Provides engineering design and supervision, and transport	Development Engineering	\$	249,334	\$ 1,750	\$ 251,084
strategy and design for the City.	Transport Planning	\$	679,374	\$ 108,005	\$ 787,379
	Arboriculture	\$	716,033	\$ 1,211,335	\$ 1,927,368
	Asset Protection	\$	454,118	\$ 29,703	\$ 483,821
Operations and Maintenance Delivers on-ground services	City Amenity	\$	2,366,159	\$ 3,371,394	\$ 5,737,553
maintaining the City's assets and amenity	Civil Works	\$	1,567,076	\$ 2,748,574	\$ 4,315,650
	Facilities Management and Maintenance	\$	1,122,535	\$ 2,737,438	\$ 3,859,973
	Parks and Open Space	\$	2,954,376	\$ 3,495,774	\$ 6,450,150
Degreetien and Onen Space	Maribyrnong Aquatic Centre	\$	4,860,247	\$ 1,149,711	\$ 6,009,958
Recreation and Open Space Recreational facilities and supports facility users.	Open Space Planning	\$	692,840	\$ 101,750	\$ 794,590
Supports facility discres.	Sports & Recreation	\$	678,459	\$ 629,000	\$ 1,307,459
	Asset Management	\$	361,488	\$ 107,710	\$ 469,198
Strategic Asset Management Provides strategic advice and	Capital Projects Delivery	\$	315,304	\$ 159,233	\$ 474,537
management of the city's assets and development of the City Infrastructure Plan. Delivery and	Environmental Services	\$	678,056	\$ 2,848,597	\$ 3,526,653
management of Council's capital works program and projects.	Fleet Management	\$	620,369	\$ 1,522,052	\$ 2,142,421
,	Waste Management	\$	434,088	\$ 8,208,365	\$ 8,642,453
	Animal Management	\$	471,148	\$ 431,755	\$ 902,903
Domidatama Camila sa	Building Services	\$	922,327	\$ 182,259	\$ 1,104,586
Regulatory Services Implements the suite of	Compliance	\$	1,610,442	\$ 1,809,953	\$ 3,420,395
Council's laws and regulations	Emergency Management	\$	319,751	\$ 67,680	\$ 387,431
	Environmental Health	\$	1,093,288	\$ 176,709	\$ 1,269,997

Departments	Services	\$ Staffing costs	\$ other costs (e.g. materials)	\$ Total Expenditure
	Local Laws	\$ 1,534,935	\$ 257,107	\$ 1,792,042
	Parking	\$ 1,246,627	\$ 4,852,342	\$ 6,098,969

## **Corporate Services**

Corporate Services provides internal services to ensure a well-managed, financially sustainable, reputable and accountable organisation. It also supports the elected Council and its decision making role.

With 6 departments, 20 services and 121.85 EFT staff, corporate services comprise 23.49% of the workforce.

Corporate Services Departments	EFT	Proportion of the Directorate				
People and Capability	10.62	8.72%				
Governance and Commercial Services	12.39	10.1	7%			
Customer Engagement	18.35		15.06%			
Information Technology Services	20.39		16.73	%		
Finance	23.95			19.66%		
City Places	36.15				29.67%	
Total	121.85					

## **Budget Summary: Corporate Services Departments**

Department	\$ Staffing Cost	\$ Other Costs	\$ Total Expenditure	\$ Total Income	\$ Net
City Places	\$4,157,061	\$1,138,676	\$5,295,737	\$1,608,737	\$3,687,000
Customer Engagement	\$2,160,040	\$941,314	\$3,101,354	\$4,798	\$3,096,556
Finance	\$3,038,051	\$6,967,690	\$10,005,741	\$112,267,323	-\$102,261,582
Governance and Commercial Services	\$1,793,154	\$2,643,493	\$4,436,647	\$757,296	\$3,679,351
Information Technology Services	\$2,495,364	\$3,914,641	\$6,410,005	\$0	\$6,410,005
People and Capability	\$1,787,018	\$556,909	\$2,343,927	\$0	\$2,343,927
Corporate Services Directorate Total	\$15,430,688	\$16,162,723	\$31,593,411	\$114,638,154	-\$83,044,743

Department	Services	\$ Staffing costs		\$ other costs (e.g. materials)		\$ Total Expenditure	
Finance Provides overall financial management, planning and reporting for the Council organisation.	Financial Accounting	\$	980,463	\$	92,061	\$	1,072,524
	Funding Management (\$5.8m future capital)	\$	997,881	\$	6,150,769	\$	7,148,650
	Payroll	\$	356,925	\$	1,650	\$	358,575
	Revenue Services (Rates)	\$	702,782	\$	723,210	\$	1,425,992
Governance and Commercial Services Administers governance and decision making procedures, procurement, property management and risk management.	Strategic Procurement and Risk Management	\$	719,051	\$	1,371,073	\$	2,090,124
	Governance	\$	1,444,730	\$	1,154,327	\$	2,599,057
	Property Management	\$	265,326	\$	474,200	\$	739,526
Information Technology Services Provides support advice and information to ensure Information technology architecture, computing, GIS, information and record keeping systems meet business needs.	Information Management	\$	437,980	\$	115,050	\$	553,030
	Information Technology	\$	2,057,384	\$	3,799,591	\$	5,856,975
People and Capability Maximises the effectiveness of Council's human resources and strategic workforce capacity and capability.	Capability and Innovation	\$	119,845			\$	119,845
	Corporate Planning and Performance	\$	387,519	\$	61,180	\$	448,699
	Health Safety and Wellbeing	\$	351,805	\$	169,412	\$	521,217
	Human Resources	\$	927,849	\$	326,317	\$	1,254,166
Customer Engagement Responsible for direct communication with the community, comprising customer services, engagement and public relations.	Community Engagement and Advocacy	\$	571,595	\$	144,950	\$	716,545
	Customer Services and Civic Facilities	\$	975,413	\$	292,564	\$	1,267,977
	Media and Communications	\$	613,032	\$	503,800	\$	1,116,832

Department	Services	\$ Staffing costs		\$ other costs (e.g. materials)	\$ Total Expenditure	
City Places Plans and manages the City's public domain and implements urban planning and development regulations.	City Design	\$	381,647	\$ 98,910	\$ 480,557	
	City Planning	\$	2,564,796	\$ 225,646	\$ 2,790,442	
	Active Transport Planning	\$	158,249	\$ 42,390	\$ 200,639	
	Strategic Planning	\$	1,052,369	\$ 771,730	\$ 1,824,099	