

MARIBYRNONG 2024-2025

# Your rates at work

Building an inclusive, flourishing, progressive city that cares for both its residents and its environment.

Your rates make a significant contribution towards delivering the services you have told us are important to you, along with the necessary community infrastructure to meet our growing City's needs.

In committing \$140.4 million in this year's Budget to support essential services and community initiatives over the coming financial year, Council appreciates the valuable community input gathered through two stages of engagement to inform our spend.

This Budget attracted the highest level of participation from our community in many years.

Just over \$80 million in capital works is committed to community priorities of open space, sustainability, transport infrastructure, city amenity, safety, health and wellbeing, and recreation.

This funding will be invested into maintaining, redeveloping, renewing and improving services and assets. Around a quarter of this will be spent on road reconstruction, resurfacing and associated infrastructure, including new pedestrian crossings. This includes \$6 million to complete the Cowper Street upgrade and \$6.45 million for ongoing infrastructure development in the Joseph Road Precinct.

Our road network is one of the areas our community specifically asked us to address to ensure greater safety, improved accessibility and enhanced liveability.

In recognition of the value of open space to our community, nearly \$17 million is designated for enhancing open spaces, including \$8.610 million for parks and gardens, \$4.017 million for sport and recreation facilities, and \$4.633 million for public realm and streetscape upgrades.

This includes land remediation and open space improvements at Quarry Park, establishing a permanent park at Raleigh Street, and pond landscaping and remedial works at Footscray Park.

This Budget also includes nearly \$5 million for the Shorten/ RecWest redevelopment, supported by a \$10 million State Government grant, and over \$1 million to the first phase of

upgrade works at Hansen Reserve to support delivery of a new pavilion and floodlighting.

Funds are also set aside to complete the Civic Precinct and Community Hub redevelopment and deliver the Splash Park at the Maribyrnong Aquatic Centre.

This Budget is premised on a 2.75% increase in total rates revenue, in line with the rates cap allowed for by the State Government.

This brochure further details how and where your rates will be used and how they will contribute to making the City of Maribyrnong a better place for all of us.

## Join this important conversation

This year we are inviting residents to let us know if the Community Vision remains relevant, recognising it is now five years since it was endorsed and a lot has happened in the intervening years that may have changed your expectations or aspirations for the future.

It currently envisions "a City where history and differences are embraced, forming the foundations from which vibrant, diverse and sustainable communities thrive."

We're also seeking community views around the key objectives Council should consider during the development of the next Council Plan, which will guide decision-making for the next four years.

This is a significant opportunity to influence Council decision-making and we are keen to encourage as many people as possible to participate. You can share feedback at [yourcityyourvoice.com.au/communityplan](http://yourcityyourvoice.com.au/communityplan) or use the QR code on any of the Hello LampPost signs you will find at locations across the municipality.

### Maribyrnong City Council

Postal Address:

PO Box 58, West Footscray VIC 3012

P: (03) 9688 0200

F: (03) 9687 7793

[email@maribyrnong.vic.gov.au](mailto:email@maribyrnong.vic.gov.au)

[www.maribyrnong.vic.gov.au](http://www.maribyrnong.vic.gov.au)



# UNDERSTANDING YOUR RATES NOTICE

This is a typical residential rate notice. Individual rate notices may vary depending on individual circumstances.

## VALUATION AND RATES NOTICE

Period 1 July 2024 to 30 June 2025

**Maribyrnong City Council**  
PO Box 58, West Footscray, Vic 3012  
ABN 86 517 839 961

P: (03) 9688 0200  
email@maribyrnong.vic.gov.au  
www.maribyrnong.vic.gov.au  
Office Hours: Monday to Friday 10am - 5pm

Date issued: **10/0**

Ward: **YARRAVILLE**

**J A Nguyen & A B Nguyen**  
123 Street Name  
SUBURB VIC 3011

Assessment Number  
**100000**

**MINIMUM PAYMENT DUE**  
**\$423.95**  
due  
**30/09/2024**

**Late Payments**  
10% pa interest  
will be charged on  
late payments from  
relevant instalment  
due date

**Property Location:** 123 Street Name SUBURB VIC 3011  
**Legal Description:** LOT: 1 TP: 10000 -: V:0000/F:100  
**AVPCC:** 112 : Semi-Detached/Terrace Home/Row House  
**Owner Details:** J A Nguyen & A B Nguyen

To have your notices emailed  
Register at: [maribyrnong.enotices.com.au](mailto:maribyrnong.enotices.com.au)  
Reference No: **0000B00FFD**

If you have current payment plan or direct debit, continue with your payments as agreed.  
Retain this notice for your record, additional copies may incur a fee.

GENERAL RATE RESIDENTIAL	\$650,000.00 x 0.00257093	3	\$1,671.10
PENSIONER REBATE		4	-\$259.50
COUNCIL PENSIONER REBATE		5	-\$223.50
MUNICIPAL CHARGE		6	\$20.00
WASTE CHARGE - 3 SERVICES		7	\$352.30
FIRE CIV RESIDENTIAL	\$650,000.00 x 0.00008700	8	\$56.55
FIRE FIXED RESIDENTIAL		9	-\$132.00
FIRE PENSIONER REBATE		10	-\$50.00
<b>TOTAL</b>			<b>\$1,698.95</b>

Payments made after the 7th August 2024 have not been included on this notice

Date of valuation	01/01/2024
Capital Improved Value	\$650,000
Site Value	\$475,000
Net Annual Value	\$32,500
1st instalment 30/09/2024	\$423.95
2nd instalment 30/11/2024	\$425.00
3rd instalment 28/02/2025	\$425.00
4th instalment 31/05/2025	\$425.00

## 1 Property assessment number

Required when paying your rates.

## 2 Valuations

Council uses the capital improved value (CIV) which is total market value of the land plus buildings as at the valuation date

## 3 How your rates are calculated

This is your rate amount for 2024/25, which is calculated by multiplying the rate in the dollar set by Council by the property valuation, which is set by the Valuer General.

For the 2024/25 financial year, the rate in the dollar is set at \$0.00257093 for residential properties. All differential rates in the dollar are displayed on the back of the rate notice.

## 4 Pensioner rebate

If you hold a Pensioner Concession or Veteran Affairs card you are eligible to receive a pensioner rebate on your rates and are also entitled to a fire pensioner rebate against the Fire Services Property Levy.

## 5 Council pensioner rebate

Council provides an additional pensioner rebate to eligible Pensioner and Veteran Affairs card holders.

## 6 Municipal charge

Contributes to the operational costs of Council.

## 7 Waste management service charge

Council provides waste management collection services including general rubbish (red lid), mixed recycling (yellow lid), and food and garden organics (green lid). The service charge for two services is \$292.30, which includes the weekly rubbish and fortnightly recycling bin collection. The service charge for three services is \$352.30, which also includes green bin collection. The service charge also pays for one hard waste kerbside collection for the calendar year.

## 8 Fire services property levy charge

This is a State Government charge shown on all Council rate notices. Levies collected are paid to the State Revenue Office.

## 9 Fire services property levy rebate

If you hold a Pensioner Concession or Veteran Affairs card you are eligible to receive a rebate on your rates and are also entitled to a rebate against the Fire Services Property Levy.

## 10 Total outstanding

This amount indicates all the rates and charges for 2024/25, yet to be paid.

# WHERE DOES COUNCIL'S INCOME COME FROM?

To deliver our diverse range of services and programs, Council collects rates and charges from all property owners in the City.

Council receives 73% of its annual budget through rates. The remainder comes from fees and charges, and grants and funding from State and Federal Governments.

We aim to leverage as much revenue as possible from sources other than rates, to minimise your rate payments. This includes State and Federal grants and partnerships with key stakeholders within the municipality.

## BUDGETED INCOME 2024/25



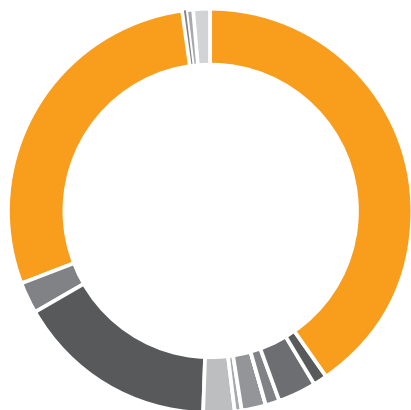
● RATES AND CHARGES	73%
● STATUTORY FEES AND FINES	7%
● USER FEES	7%
● GRANTS – OPERATING	4%
● GRANTS – CAPITAL	4%
● CONTRIBUTIONS – MONETARY	2%
● OTHER INCOME	3%

## BUDGETED EXPENDITURE 2024/25 (\$220.54 IN MILLIONS)



● COMMUNITY SERVICES	\$21.23
● CORPORATE SERVICES	\$36.65
● INFRASTRUCTURE SERVICES	\$42.15
● PLANNING AND ENVIRONMENT SERVICES	\$40.38
● CAPITAL & IMPROVEMENT WORKS	\$80.13

## CAPITAL AND IMPROVEMENT WORKS %



● BUILDINGS	40.5%
● LAND	0.9%
● COMPUTERS AND TELECOMMUNICATIONS	3.2%
● LIBRARY BOOKS	1.1%
● FURNITURE AND FIXTURES	0.1%
● PLANT, MACHINERY AND EQUIPMENT	1.9%
● DRAINAGE	0.4%
● FOOTPATH AND CYCLEWAYS	2.7%
● PARKS, OPEN SPACE AND STREETSCAPES	15.9%
● RECREATIONAL, LEISURE & COMMUNITY FACILITIES	2.6%
● ROADS	28.6%
● BRIDGES	0.4%
● CARPARKS	0.4%
● OTHER INFRASTRUCTURE	1.3%

# WHERE DO YOUR RATES GO?

Your rates allow the City of Maribyrnong to provide the services that support your to-day life. These services help make your life better. This is just a snapshot of some of the services we provide.

SERVICE	FOR EVERY \$100 OF EXPENDITURE	FACT
 Activation and festivals	\$2.72	<ul style="list-style-type: none"> <li>community connection is important</li> <li>festivals attract more than 100,000 visitors</li> </ul>
 Aged and diversity	\$2.21	<ul style="list-style-type: none"> <li>programs and activities to support aged and diverse residents</li> <li>property maintenance</li> </ul>
 Arts and culture	\$1.11	<ul style="list-style-type: none"> <li>encouraging community participation</li> <li>strengthen the arts community</li> <li>workshops</li> </ul>
 Asset management	\$2.07	<ul style="list-style-type: none"> <li>keeping our infrastructure in good condition</li> </ul>
 Building maintenance	\$3.35	<ul style="list-style-type: none"> <li>ensuring our buildings are safe and sound</li> </ul>
 Capital and improvement works	\$33.16	<ul style="list-style-type: none"> <li>constructing and upgrading infrastructure</li> </ul>
 City amenity	\$5.69	<ul style="list-style-type: none"> <li>keeping our City presentable</li> <li>responding to after hours requests</li> </ul>
 Community centres	\$1.35	<ul style="list-style-type: none"> <li>more than 310,000 visits to community centres</li> <li>providing more than 37,000 hours of community services</li> </ul>
 Connecting the community and advocacy	\$1.70	<ul style="list-style-type: none"> <li>engaging with our community</li> <li>advocating to State and Federal Government</li> </ul>
 Customer service	\$1.46	<ul style="list-style-type: none"> <li>providing efficient and friendly service</li> <li>informing our community</li> </ul>
 Early years and maternal and child health	\$1.94	<ul style="list-style-type: none"> <li>keeping our children healthy and safe</li> <li>playgroup support</li> <li>promoting healthy and happy families</li> </ul>
 Emergency and risk management	\$0.39	<ul style="list-style-type: none"> <li>ensuring the safety of our community and organisations</li> </ul>
 Finance and HR	\$2.73	<ul style="list-style-type: none"> <li>administering all financial services</li> </ul>
 Governance and commercial Services	\$5.26	<ul style="list-style-type: none"> <li>providing good governance</li> <li>ensuring Council's legislative functions</li> </ul>
 Information technology	\$6.91	<ul style="list-style-type: none"> <li>utilising technology initiatives</li> <li>providing free public Wi-Fi</li> </ul>
 Leisure, health and wellbeing	\$4.98	<ul style="list-style-type: none"> <li>improving the health and wellbeing of our community</li> <li>the Maribyrnong Aquatic Centre</li> </ul>
 Library services	\$4.30	<ul style="list-style-type: none"> <li>five libraries across the City</li> <li>including eBooks, online services</li> <li>investing \$920,000 on library services</li> </ul>
 Local laws and compliance	-\$1.15	<ul style="list-style-type: none"> <li>responding to community concerns</li> </ul>
 Open space, city design and strategic planning	\$5.42	<ul style="list-style-type: none"> <li>planning for our growing community</li> </ul>
 Roads and drainage maintenance	\$3.91	<ul style="list-style-type: none"> <li>manage and maintain over 100km of roads</li> </ul>
 Sports and turf maintenance	\$7.91	<ul style="list-style-type: none"> <li>improve community sports facilities</li> </ul>
 Sustainability and environment	\$1.42	<ul style="list-style-type: none"> <li>greening our City and improving the environment</li> <li>offering environmental services</li> </ul>
 Youth services	\$1.16	<ul style="list-style-type: none"> <li>supporting young people</li> </ul>
<b>GRAND TOTAL</b>	<b>\$100.00</b>	

Maribyrnong to deliver a variety of services that impact almost every aspect of day-  
help improve our neighbourhood and create a healthy and vibrant community.

Some of the services that Council can deliver as a result of your rates:

supported by more than 70 festivals, events and activations throughout the year  
over 130,000 residents and visitors, helping to boost our local economy, business and tourism

to support older people include delivered meals, social support programs, annual Seniors Festival, community transport and

participation by offering over \$645,000 in grants, funding and arts programs, and commissioning 17 public art works  
community with annual grants, low-cost leases to local arts organisations, artist in-residence programs and over 44 events and

to be up to standard, managing and maintaining community buildings and facilities, roads, drains and footpaths

to be kept in shape and repairs are carried out quickly and comply with safety regulations

to protect our assets and community spaces, to ensure the needs of our community are met now and well into the future

to be safe and safe with footpath sweeping and cleansing programs, Safe City CCTV, syringe and sharps facilities, and fire hydrants  
and emergency call outs with rapid response service for graffiti and illegal rubbish dumping

to provide to our three community centres

to provide 100 people with quality activities and programs at our community centres

to provide community including over 37,000 visits to our online consultation platform Your City Your Voice

to provide Federal government on major initiatives

to provide friendly service to our residents by responding to over 193,000 customer requests and enquiries

to provide about our services, projects and initiatives with over 2.47 million web page visits

to provide healthily by providing advice and support through maternal and child health education services, child care, kindergarten and

to provide happy families through assessments, support services, referrals, education and immunisation programs

to provide for our community by mitigating risks and emergencies by collaborating with emergency services, government and community

to provide for financial matters, human resources and occupational health and safety. This includes preparing a fiscally responsible budget

to provide for transparency and accountability with Council Meetings and City Development Delegated Committees.

to ensure that legislative requirements are met including contracts, procurements and risks

to provide innovative initiatives to manage the City's resources and services and develop the City as a 'Smart City'

to provide for energy efficiency in our facilities

to provide for the wellbeing of our community by providing health, fitness, leisure and education programs and attracting 762,076 visitors to  
the Centre

to provide for community by providing a multifaceted space for reading, meeting, researching or reflecting, and delivering an online library service 24/7,  
and programs

to provide for library collections

to provide for community needs by managing, regulating and controlling activities which provide peace, order and good government

to provide for the City and ensuring we meet the needs of our community by providing strategic direction for open spaces and urban design

to provide for over 2.3 million square metres of roads by investing \$20.772 million on road and drainage improvement works across the City

to provide for parks and grounds and lawns by gardening, mowing, replacing damaged equipment and watering

to provide for improving biodiversity by planting over 26,000 new trees, shrubs and ground covers

to provide for solar programs for residents and businesses as part of our response to the Climate Emergency

to provide for young people aged 12 to 25 years by providing programs, activities and services at Phoenix Youth Centre

## COUNCIL REBATES

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Victorian home owners with eligible concession cards can claim a deduction on their rates. The rebate is reviewed each year in line with Consumer Price Index changes.

If you hold a pensioner concession card or a Veteran Affairs card, you are eligible to receive a rebate on your rates.

For the 2024/25 financial year, Council has adopted the following rate rebates:

### **State funded pensioner municipal rates concession**

This is a rebate of 50% of rates and charges up to a maximum of \$259.50 per assessment (plus \$50 for the fire services levy).

### **Maribyrnong City Council funded pensioner rates rebate scheme**

This is an additional rebate payable to pensioners up to a maximum of \$223.30.

### **Relief measures to be provided to flood impacted properties (2024/25)**

Acknowledging the continuing impact of the October 2022 flooding event on a number of ratepayers, Council will grant a rebate of 50% on the 2024/25 Rates and Municipal Charges (excluding the State Government Fire Service Levy) for owners of rateable land who meet the eligibility criteria.

## HARD WASTE COLLECTION

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Council provides one free pre-booked hard waste collection for eligible residential properties each calendar year. Most hard, metal and green waste materials can be collected, excluding hazardous, building and bulky materials.

## FIRE SERVICES PROPERTY LEVY

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Council collects the Fire Services Levy from ratepayers on behalf of the Victorian Government. All funds received through this levy go directly to supporting the Metropolitan Fire Brigade (MFB). This year, the State Revenue Office has increased this levy, which can be viewed on your rates notice. Please note Council does not determine this charge and only collects it on behalf of the State Revenue Office. For more information, visit [firelevy.vic.gov.au](http://firelevy.vic.gov.au)

## LONG TERM FINANCIAL STRATEGY AND PLAN

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Our Long Term Financial Strategy and Plan continues to focus on maintaining ageing infrastructure, planning for rapid population growth and maintaining excellence in program and service delivery. It also includes the promotion of health and wellbeing opportunities for residents through the investment in improving the City's natural spaces such as the bike and river trails, parks and gardens.

## PROPERTY VALUATIONS

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The Valuer-General is the sole authority on land valuations that take place annually.

If you disagree with the value of your property, as listed on your rate notice, you can lodge an objection. Objections should be made in writing to Council in the prescribed form within two months of the issue date of your original rates notice. The objection will then be sent to the Valuer-General's contract Valuer for review and assessment.

For further information about lodging an objection, please visit the rating valuation objections portal via [ratingvaluationobjections.vic.gov.au](http://ratingvaluationobjections.vic.gov.au)

## FINANCIAL HARDSHIP ASSISTANCE AVAILABLE – PAYMENT PLANS

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Council is continuing to provide support to ratepayers in our community who are experiencing financial hardship. Rates relief and other resources are available to eligible ratepayers who may require to receive assistance from Council, including payment arrangements and pensioner rebates.

You can apply online for rates relief assistance via our website or call 9688 0200 to discuss your options.

## HOW YOUR RATES ARE CALCULATED

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How much you pay for rates depends on the value of your property. The Valuer General conducts valuations on all properties each year to determine the Capital Improved Value (CIV) of your property, which is used by Council to calculate rates.

To work out how much you pay in rates, your property's CIV (provided by the Valuer General) is multiplied by the 'rate in the dollar'. The rate in the dollar is calculated by dividing the total amount of rates revenue Council needs to provide essential services and facilities for the year, by the total value (CIV) of all rateable properties in the City of Maribyrnong.

The rate in the dollar varies depending on the type of property you own.

Council passed through a 2.75% increase for 2024/25, in line with the rate cap allowed for by the State Government. This means the total rates revenue base collect across the municipality can only increase by a maximum of 2.75% on last year. Other income sources such as waste charges and other user fees and levies, remain uncapped.

While the Rate Cap applies to a council's total rate base, individual properties (rate assessments) may increase or decrease by more (or less) than the capped rise amount. This generally happens because the value of the property has increased or decreased in relation to the value of other properties in the council.